

SuiteApp ServiceEdge on Oracle NetSuite Platform for Office Stationary Supplier Company



Location:	Saudi Arabia
Industry:	Office Stationary Suppliers
Products:	SuiteApp ServiceEdge
Benefits	Automated Service Contracts on Oracle NetSuite Platform

About Company

B2B office supplies company with more than 35 years of experience, providing workplace essentials from daily consumables, office stationary, printers and toners, office furniture and managed printing services (MPS) in Saudi Arabia.

Business Challenges

Client requires automated process to have complete visibility over service contracts.

Solutions Offered

Implemented SuiteApp ServiceEdge on Oracle NetSuite platform.

Benefits

- Enhanced support case controls and visibility
- Quick access to contract scope, terms, coverage and inclusions
- Contract-wise and equipment-wise profitability analysis
- Tracking chargeable and non-chargeable cases
- Real-time insights and tools during customer interactions
- Timely execution of contract terms

About Inspirria Cloudtech

Inspirria Cloudtech management brings together its 16+ years of experience in cloud execution and proven capabilities in strategy building, implementation and consulting for enabling successful cloud implementations across the globe. Inspirria Cloudtech has a range of Built for NetSuite SuiteApps offering comprehensive automated solutions to wide-ranging clients. We leverage proven methodologies and the expertise of our team members to help you easily integrate our SuiteApp ServiceEdge on NetSuite platform, driving superior outcomes.